What's New in *WashConnect*®?

New and improved *WashConnect*® features make it easier than ever to manage your facility and grow your bottom line.

We are pleased to announce the following new benefits, features, and enhancements in the *WashConnect* management system. Each new software feature and enhancement is shown in this document as a simple listing. For more detailed step-by-step instructions, see the *WashConnect* User Manual.

New Benefits, Features, and Enhancements

Dashboard Enhancement—

WashConnect is Mobile friendly. View a summary of all wash sites on an Overview page instead of viewing them one by one. View the Dashboard Overview page from either of the following:

- WashConnect Corporate Location
- WashConnect Mobile App

New! Email Correspondence—

Boost your informative or promotional emails to your existing customers with the WashConnect Marketing Email blasts or SMS messages. Reward certain groups of customers or individual customers with free or discounted washes periodically. You can email these special offers of promotions, coupons, and washes. They can be scheduled on a recurring basis, or be a one-time offer. Easily personalize the message with the recipient's first and last name inserted into the body of the email.

Unique Wash Codes can be generated as paid or unpaid with an expiration and sent to each recipient to offer them either a free wash or discounted wash service when they come back with a ticket number. And for convenience, the return visit is a super speedy transaction for your customers if they can scan their emailed ticket number's bar code at an Auto Sentry or POS. Also, at the bottom of all correspondence emails, customers have the opportunity to opt out of future emails.

New! Prevent Theft with the Unpaid Ticket Alert —

At the Touch POS, the WashConnect system can automatically flash a warning that an unpaid wash has been detected. The timer can be configured to allow an allotted time to pass before the Alert flashes on the Touch POS. This alert is for full service washes to warn the cashier that the vehicle has been washed but not paid for.

New! 9-Digit Global Paid Wash Tickets —

Never run out of wash codes. ICS has lengthened the wash codes. In addition to the 6-digit wash codes, you can now generate 9-digit global paid wash tickets from the site's POS machines only. The 9-digit paid wash tickets cannot have expiration dates and they must be randomly generated. There is not an option to select consecutive codes for the 9-digit like you can with 6-digit paid wash tickets. Otherwise, they operate like the 6-digit wash codes. This is only available for paid tickets, not presell tickets.

New! WashConnect Automatic Container Application Upgrade—

This new automatic feature makes it easier to stay up-to-date. After your site has been updated, this new feature will cause WashConnect to automatically look for a newer version of the Container Application for your office, laptop, etc. When WashConnect is launched, and a newer container app is found, it will open a dialog window asking you if you would like to upgrade now. After answering Yes, the newer version will install, and a message will inform that WashConnect is ready to launch.

> **NOTE:** This feature does not automatically update your site.

New! Custom Profit Centers—

Create a custom profit center to sell something that doesn't quite fit into any of the 17 system defined standard profit centers. You will also be able to create sales items tied to the custom profit center which will also be visible for sale through the POS terminal.

Another use of Customer Profit Centers is tracking the activity with a more specific breakdown. For example, create two custom profit centers under the standard Detail profit center called DetailInt and DetailExt. Then you can assign employees to work in the interior and exterior custom profit centers that were created, breaking down the detail information as to whether you need more people doing interior or exterior work.

New! Controller Type—

A new controller type called In-bay Controller is available for use with our StackController application to provide greater stacking options for an In-bay. The In-bay Controller is controlled via a third party controller SIO Board and is not for use with ICS controllers such as the Tunnel Master® Jr. or Tunnel Master® WBC.

Raise the Gate from WashConnect—

> You can control the Gate Open signal from the Wash Status tab in WashConnect as well as your toggle switches.

> **Note:** The gate will still only close by a sensor or loop that detects the vehicle has cleared the gate.

Manage Payroll—

- **Time Clock —**

  Sort feature makes it easier to see your edits. This feature allows you to choose the time clock edits from within the Audit Trail reporting. This was to make it easier to locate the Time Clock edits and therefore, verify they are legitimate to prevent theft by someone cheating the time clock punches.

- **Two or Four Week Pay Period—**

  This feature is global setting only that allows flexibility. You can select an amount of weeks to include in every pay period. All sites will use the same predetermined amount of weeks for your pay period and the same predetermined day of the week for payment. You can set the pay period to 4 weeks, but a monthly setting is not available in this release.

Manage Customers Efficiently—

- A phone Extension box has been added to the Business Phone and Alternate Phone within the Customer Contact information sections.

- *New!* You can add and view Fleet Customer Notes just like you can view Club Customer Notes.

New! **Search Features—**

Quickly locate customers or settings that you are seeking with these new search features:

- **Add to Stack, Search by License Plate -** When a receipt has been lost between the Auto Sentry/POS and the tunnel entrance, a wash attendant can now stack a car by using a search by license plate to locate the ticket number. If there is an outstanding ticket linked to the entered license plate, the ticket will be loaded. This only works if a customer and vehicle have been attached to the transaction.

- **Search** box added to the Devices -> Settings page to help you quickly find setup parameters.

- **Export Reports** privilege has been added to the Shift Detail Report Security Roles to protect your company's financial information.

- **Customer Search Category -** From the Customer -> Manage menu, you can now search for customers by an email address.

Current Fleet Balances—

If selected, you can view a list of all fleet accounts and their balances as of today's date. This is mostly used for prepaid fleet accounts to view outstanding liabilities. This list can be exported. If you are looking for an end of the month report to export, you have to actually export this list on the last day of the month at the end of that day.

Australia Only—

- New Australian Global Configuration for invoice reports: Invoice ABN Number (InvoiceABN). This number will now appear in the header of an invoice.