

## **What's New in WashConnect®?**

New and improved *WashConnect®* features make it easier than ever to manage your facility and grow your bottom line.

Not an ICS WashConnect user? Learn more about the benefits of the industry's leading management control system and how ICS can make you even more successful.

We are pleased to announce the following new benefits, features, and enhancements in the *WashConnect®* management system. Each new software feature and enhancement is shown in this document as a simple listing. For more detailed step-by-step instructions, see the *WashConnect®* User Manual.

## **New Benefits, Features, and Enhancements**

### **Entrance Management System Enhancements—**

- A Panic Stop error can instantly be displayed in a banner across the top of the Entrance Management touch screen, providing instant feedback at a glance to display why the tunnel stopped so you can quickly correct the situation, and get washing cars again.

### **New! Multiple Credit Card Processors Supported—**

- You can autobill all memberships at a single site, even if some of them are tied to different processors. This makes it easy for your wash to migrate to a new credit card processor.

### **Fleets Enhancements—**

- At Corporate, create Additional Info Fields for Fleet Accounts. The Additional Info Fields can be requested when a fleet customer is purchasing a wash at the Touch POS. These can be assigned and customized per Fleet and may be designated as required or optional fields.
- Search for individual fleet customer names within the specific Fleet Account.
- Fleet can be used to purchase a gift card.

### **New! Export—**

- Added QuickBooks export of Shift Detail report. Contact Technical Support to configure.

### **Customers Manage Page Enhancements—**

- Added email confirmation boxes for both the Primary and Secondary email from the Customers > Manage page as well as the Fleet > Accounts page to ensure the customer's email address has been entered correctly.
- From the Customers > Manage page, the Rule box displays a new tree structure to easily select general Customers, Clubs, Fleets, Customer Groups, and Terminated Clubs or Fleets.

### **Monitoring System Enhancement—**

- Event codes for the Tunnel Master® *wbc* are available from the WashConnect Monitoring System. Configure email Alert notifications for the Tunnel Master® *wbc*.

### **Ticket Generation Enhancements—**

- Does your wash generate many wash codes? WashConnect has 9-digit wash codes available so you will never run out of code combinations.
- Generate multi-site or single-site tickets. Local tickets will be 5-digit codes that do not replicate up to corporate. The local tickets will only be redeemable at the local site that created them.
- Sequential ticket numbers is no longer an option for 5-digit ticket. You can only generate random 5-digit ticket numbers.

### **Multiple Punch Card Promotions Enhancements—**

- Supports multiple punch card promotions.
- On the lower portion of the receipt, the list of punch card promotions available will print or the punch card title will be suppressed if there are no promotions available.

### **New and Enhanced Reports—**

- **New!** New columns in the VSPR (Vehicle Statistical Performance Report): Club Cars and % Club Cars.
- **New!** In-Bay Uptime Report is available from the Performance menu.
- Club Revenue Distribution report has two new columns: Club Revenue and Extra Revenue.
- Credit Cards report will group transactions by your credit card processor. If your wash has more than one credit card processor, it clearly helps you view the transactions sub total by processor making it easy to reconcile your credit sales.

### **POS devices not using a safe—**

ICS recommends using a safe. It's your choice. You can use the WashConnect management system without using a safe. When cashing out at night without using a safe, the system expects the ending bank from the night before to be the same as the beginning bank the next day. The system has a warning message **Some of the shifts in the selected date range have a mismatch in their beginning and ending banks** that appears at the bottom of the Shift Detail report in the data error section (PrevEBMismatchShiftID).

### ***New!* Auto Load Customer's Prior Purchase at Presell—**

Greeter, at the Presell, can view the customer's last purchase history for wash services only and conveniently auto load the previous wash services if customer wants the same wash again for a speedy transaction. This is for the Presell wash service items only.

### **Price on Auto Sentry Enhancement—**

This setting is available to have all prices show the **Price Including Tax** on the Auto Sentry.

### **Tax Exempt Enhancement—**

Instead of being exempt from all taxes, you now have the ability to select specific tax exemptions. For instance, now you can select the tax exempt options for a customer who is exempt from state taxes, but not from a specific local tax.

### **Profile Enhancement—**

- Color coding easily identifies valid and active profiles in the profile listing for all devices.

### Other Enhancements—

- Sales item can be searched by the site where it was created to help find the specific sales items faster.
- All search boxes in WashConnect have a Clear button.
- Alert Subscription has been updated to improve performance.
- Search for customers in terminated clubs or fleets.
- Club memberships can be marked Declined if the customer hasn't redeemed a wash within the configured number of days.
- View all declined autobilling information directly from the Customers/Manage page.

Innovative Control Systems support technicians are also available to provide more detailed explanations for your particular requirements by calling toll free 1-800-246-3469.



**Innovative Control Systems, Inc.**

1349 Jacobsburg Road

Wind Gap, PA 18091

[www.ICSCarWashSystems.com](http://www.ICSCarWashSystems.com)

Support: 1-800-246-3469

610-881-8000

Fax 610-881-8100

[documentation@icscarwashsystems.com](mailto:documentation@icscarwashsystems.com)