



**WashConnect Version 1.7.4.23**  
**August 25, 2020**

## **BETA**

### **What's New in WashConnect®?**

We are pleased to announce the following new benefits, features, and enhancements in the WashConnect management system. New and improved WashConnect features make it easier than ever to manage your facility and grow your bottom line.

Each new software feature and enhancement is shown in this document as a simple listing to help you learn more about the benefits of the industry's leading management control system and how ICS can make your wash even more successful. Search WashConnect Web Help inside the WashConnect management system for more details.

### **New Benefits, Features, and Enhancements**

- **ePOS—**
  - Gift Card Delivery Method
    - E-fulfillment at the ePOS from World Gift with a valid email address and provides a number and barcode but no physical card.
  - Customer can view and agree to Club Terms and Conditions for new club sign-ups.
  - After setting up a new ePOS club membership, send an email using the club promotion email template with a wash code/barcode to the new club member for a free wash. After the club member redeems the free wash, the customer can then pull around to the office, and then complete the club sign up.



- ePOS transactions may now be paid by using a previously saved Card on File.
- Manage the Card on File through the ePOS where you can add or remove the credit card. If you need to update a Card on File, delete the current Card on File, and then add a new one.

■ **Automatic Sales Tax Feature—**

Enter the final taxed price that you would like to collect from customers for each sales Item and allow WashConnect to calculate the base price based on tax rates at each site.

■ **View Club Terms and Conditions—**

Customers can view and agree to the Terms and Conditions for club sign up at the Auto Sentry.

■ **First Data only, No Longer Choose Payment Method at Auto Sentry—**

When using First Data, the payment screen no longer requires the customer to select a payment type.

■ **First Data Refunds—**

When using First Data and Logged into Corporate, refunds can now be done on individual items in a transaction.

■ **Ticket Generation at Corporate—**

- Ability to manage tickets by promotion that have been automatically generated in groups.
  - Show the status of tickets.
  - Re-export previously generated wash codes.

■ ***New!* Reports—**

- **Prior Year Comparison Report** - Select a date range from the past and compare the figures to the equivalent date range in the present, for example, the month of February 2019 versus February 2020.

■ **User Privileges—**

- Privilege can be set to limit date range on all reports.
- Secure the Manage Customers screen to edit only for designated employees.

■ **Manage Customers—**

- The membership list page shows the Customer Site and Vehicles Site and displays the following:
  - (C) next to the site the customer belongs to
  - (V) next to the site their vehicle(s) belong to
  - (C/V) if the site matches for both the customer and the vehicle

If you have any questions or concerns, please contact ICS Technical Support: 800-246-3469.



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